

Windcrest East
150 Golden Spruce Dr.
Baiting Hollow, NY 11933

To Whom it May Concern,

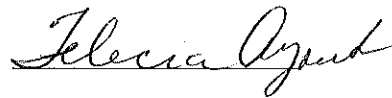
Five years has rapidly come and gone since we at Windcrest East hired Precision Management Group. Their professionalism and dedication to our senior community is quite commendable. We appreciate them on many levels.

First, and foremost, our Board members monitor the billing and sign their own checks. There are weekly meetings with Mr. Occipinti to review maintenance forms from the residents regarding their issues and resolving all of their concerns.

Mr. Occipinti has identified and assisted with the selection of many professional contractors to the Board for interview. The ones the Board select to care for our community, such as the snow removal crews, are understanding and responsive to our needs. During the blizzard last year, they were able to shovel out people who needed medical care and put them on priority lists. Also, Mr. Occipinto walks and drives around our community on a weekly basis to identify any maintenance issues or violations of our community rules. Our current Landscaper is also an excellent communicator with the Board and residents.

Lastly, their commitment to serving our community remains as crisp and dedicated as day one, willing to listen and negotiate on our behalf. They are helping the Board to keep our community in excellent condition.

Very truly yours,



HOA BOARD OF DIRECTORS